



RETURNS FORM

Need assistance? Please call us on +44 (0) 1962 734488 or Email: orders@ragamuffin-uk.com

HOW TO RETURN AN ITEM

Please complete the form below and return it with your item(s), unused, with swing tickets attached and in original packaging (i.e. shoes in boxes), using the pre-printed returns label below within 14 days of their receipt. All of the above is required for any refunds to be processed.

Postal charges are at the customer's cost. We recommend you use a Tracking Service which requires signature upon delivery and ensure the value of your parcel contents are covered in the event of any loss. Your Post Office will be able to advise you which service will best cover your parcel value.

IMPORTANT - You should keep your posting receipt together with a copy of your store receipt in case your parcel does not reach us. You should then be able to claim for compensation for the contents lost through your Post Office direct.

Unfortunately we are not able to issue any refunds until we are in receipt of the goods. Therefore any Returns sent via a standard delivery service will be at your own risk. A standard delivery Proof of Posting receipt will not offer you compensation in the event of a parcel being lost in the post.

Once authorised, refunds will be processed immediately upon receipt. We will endeavour to send out any exchanges requested, where possible, the same day.

Faulty Items – Please contact us first before returning a faulty item.

IMPORTANT Please insert your Invoice Number:

This can be found at the top of your receipt. We cannot process a refund without this.

Stock No.	Item Description	Size	Comments

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CUSTOMER RETURNS

Ragamuffin
2 Bakehouse Yard
West Street
Alresford
Hampshire
SO24 9AU
UNITED KINGDOM

Postage
Required